

Lawn Care Management

By ROBERTS SOLUTIONS

P.O. BOX 159 APPLE VALLEY, CA. 92307 760.686.9324 LIC# 00006551

March 25, 2008

Dear Customer,

Your payment is past due. Lawn Care Management is no longer excepting late payments. The Billing Cycle starts on the 15th and ends on the 15th of every month. All invoices are mailed out on the 28th so that it should reach the customer By the 1st. My work has already been performed and therefore I would expect payment By the 15th. I feel that 15 days is reasonable and fair.

So despite my efforts to make things right with my customers. I am left with no other option than to start charging a late fee of \$25.00 in order to continue servicing your property for all payments received after the 15th. This Fee hopefully will encourage Customers to Pay or Quit. Also, I will no longer work into the second month if payment was not received for prior month owed. If you are quitting then you do not need to pay the late fee. You will only be required to make your final payment owed on your bill.

My business can only run with a good customer based cliental. This went into effect On April 1st 2008. Because I have no idea if a customer is quitting or if I am going to be working a second month without a payment.

Please Read your Agreement regarding late payments. If for any reason you are not satisfied with LCM you may quit at any time as you are not under any contract. A 30 day notice or final payment may be required only if my work was already performed.

*Sincerely,
Robert Callis (Lawn Care Management Owner/Operator)*